BIOS living™

⚠ WARNING ⚠

MUST READ BEFORE USE
DO NOT DESTROY

Instruction Booklet
Weighted Heating Pad
Model#: **PM066**

INTRODUCTION

Thank you for purchasing the BIOS Living™ Weighted Heating Pad.
Please read this user manual carefully and keep it in a safe place for future reference. If you need any assistance, please contact our support team with your product model number.

INCLUDED:
1x Heating pad
1x User Manual
1x Handheld Controller

PRODUCT SPECIFICATIONS	
Model	PM066
Name	Weighted Heating Pad
Input Voltage	AC 120V/60HZ
Rated Power	135W
Heating Levels	6 levels (1,2,3,4,5,6)
Auto-timing settings (hour)	4 settings (0.5,1,1.5,2)
Product Dimensions	17” x 33” (43 x 84 cm)

SYMBOL CHART			
	Read all the instructions.		Gentle wash cycle in water at 30°C.
	**DO NOT** puncture.		**DO NOT** bleach.
	**DO NOT** use if folded or creased.		**DO NOT** iron.
	Not suitable for very young children (0-3 years).		**DO NOT** dry clean.
	Dispose of the packaging in an eco-friendly manner.		
	**WARNING:** Risks of injury or health hazards.		
	**CAUTION:** Safety information about possible damage to appliance/accessories.		

1. IMPORTANT SAFETY INSTRUCTIONS

DANGER: TO REDUCE THE RISK OF BURNS, ELECTRIC SHOCK AND FIRE, THIS PRODUCT MUST BE USED IN ACCORDANCE WITH THE FOLLOWING INSTRUCTIONS.

1. READ ALL INSTRUCTIONS BEFORE USING PRODUCT.
2. **DO NOT** USE WHILE SLEEPING.
3. **DO NOT** USE ON AN INFANT.
4. THIS PAD IS NOT TO BE USED ON OR BY A SLEEPING OR UNCONSCIOUS PERSON, OR A PERSON WITH POOR BLOOD CIRCULATION UNLESS CAREFULLY ATTENDED.
5. **DO NOT** USE ON AREAS OF INSENSITIVE SKIN.
6. PLEASE ALWAYS CHECK THE HEATING PAD FOR COMPLETENESS, IF IT IS BROKEN, **DO NOT** USE IT, BURNS CAN OCCUR.
7. **DO NOT** USE PINS OR OTHER METAL MEANS TO FIX THE HEATING PAD, THIS WILL CAUSE DAMAGE TO THE HEATING PAD.
8. **DO NOT** SIT ON OR CRUSH PAD, AVOID SHARP FOLDS.
9. NEVER PULL THIS PAD BY THE SUPPLY CORD.
10. **DO NOT** USE THE CORD AS A HANDLE.
11. CAREFULLY EXAMINE COVER BEFORE EACH USE. DISCARD THE PAD IF COVERING SHOWS ANY SIGN OF DETERIORATION.
12. LOOP CORD LOOSELY WHEN STORING, TIGHT WRAPPING MAY DAMAGE CORD AND INTERNAL PARTS.
13. ENSURE THIS PAD IS USED ONLY ON A STANDARD 120V OUTLET.
14. NEVER LEAVE THIS PAD CONNECTED TO AN ELECTRICAL SUPPLY CIRCUIT WHEN NOT IN ACTUAL USE.
15. WHEN NOT IN USE THIS PAD SHOULD BE KEPT IN A COOL, DARK, DRY PLACE – PREFERABLY THE ORIGINAL CARTON.

16. THIS HEATING PAD HAS A POLARIZED PLUG (ONE BLADE IS WIDER THAN THE OTHER) AS A SAFETY FEATURE. THIS PLUG WILL FIT INTO A POLARIZED OUTLET ONLY ONE WAY. IF THE PLUG DOES NOT FIT FULLY INTO THE OUTLET, REVERSE THE PLUG IF IT STILL DOES NOT FIT, CONTACT A QUALIFIED ELECTRICIAN. **DO NOT** ATTEMPT TO DEFEAT THIS SAFETY FEATURE.
17. THE PRODUCT IS DESIGNED ONLY TO WARM UP THE HUMAN BODY.
18. **DO NOT** USE ON PETS.
19. **DO NOT** USE ON PEOPLE SENSITIVE TO HEAT OR VULNERABLE PEOPLE UNABLE TO REACT TO OVER-HEATING.
20. THIS PRODUCT SHOULD NOT BE USED ON YOUNG CHILDREN (0-3 YEARS OLD).
21. THIS PRODUCT CAN BE USED ON CHILDREN (3 YEARS AND OLDER) ONLY UNDER SUPERVISION FROM ADULTS AND IF THEY HAVE BEEN GIVEN ADEQUATE INSTRUCTIONS ON HOW TO USE IT SAFELY.
22. PEOPLE WITH REDUCED PHYSICAL, SENSORY OR PEOPLE LACKING EXPERIENCE OR KNOWLEDGE SHOULD BE SUPERVISED AND HAVE BEEN INSTRUCTED ON HOW TO USE IT SAFELY, FULLY AWARE OF THE CONSEQUENT RISKS OF USE.
23. CHILDREN SHOULD NOT PLAY WITH THE PRODUCT.
24. CLEANING AND MAINTENANCE MUST NOT BE PERFORMED BY CHILDREN UNLESS SUPERVISED.
25. THE PRODUCT IS NOT DESIGNED FOR MEDICAL USE IN HOSPITALS.
26. **DO NOT** PUNCTURE.
27. **DO NOT** USE WHEN FOLDED OR BUNCHED UP.
28. **DO NOT** USE IF WET.
29. THE PRODUCT SHOULD ONLY BE USED IN CONJUNCTION WITH THE SPECIFIED CONTROLLER.
30. THE ELECTRICAL AND MAGNETIC FIELDS EMITTED BY THE PRODUCT MAY INTERFERE WITH THE FUNCTIONS OF MEDICAL DEVICES LIKE A PACEMAKER. PLEASE CONSULT YOUR DOCTOR BEFORE USE IF YOU ARE EQUIPPED WITH A MEDICAL DEVICE.
31. **DO NOT** PULL, TWIST OR MAKE SHARP BENDS ON THE CORDS.
32. PLEASE CHECK THE PRODUCT FREQUENTLY FOR SIGNS OF DAMAGE OR WEAR AND TEAR. IF SUCH SIGNS ARE EVIDENT, IF THE PRODUCT HAS BEEN USED INCORRECTLY OR IF IT NO LONGER HEATS UP IT MUST BE CHECKED BY THE MANUFACUTURER BEFORE BEING SWITCHED ON AGAIN. THERE ARE NO USER SERVICEABLE PARTS.
33. IF THE MAIN CONNECTION CORD IS DAMAGED, IT MUST BE DISPOSED OF; IF THE CORD CANNOT BE REMOVED FROM THE PRODUCT, THE PRODUCT SHOULD BE DISPOSED OF ALONG WITH THE CORD.
34. THE ELECTRONIC COMPONENTS IN THE CONTROLLER WOULD WARM UP WHEN THE PRODUCT IS IN USE. FOR THIS REASON, THE CONTROLLER MUST NEVER BE COVERED WHILE IN USE.
35. **DO NOT** USE IN AN ENVIRONMENT WITH OVERLY ABUNDANT OXYGEN.
36. UNPLUG WHEN NOT IN USE AND NEVER LEAVE UNATTENDED WHILE USING, ESPECIALLY WHILE CHILDREN ARE PRESENT.
37. USE THE PRODUCT ONLY AT RATED VOLTAGE AS MARKED ON THE PRODUCT. IT‘S RECOMMENDED NOT TO USE WITH GENERATORS AND POWER CONVERTERS.
38. IF THE PRODUCT IS PROVIDED WITH MAGNETIC CLOSURE, **DO NOT** USE IF YOU HAVE A PACEMAKER OR OTHER MEDICAL DEVICES SENSITIVE TO MAGNETS.
39. HOUSEHOLD USE ONLY.
40. THE INSTRUCTIONS FOR WASHABLE APPLIANCES FITTED WITH A NON-DETACHABLE CORD SHALL STATE THAT THE SWITCH OR CONTROL UNIT MUST NOT BE ALLOWED TO GET WET DURING WASHING AND THAT DURING DRYING THE CORD MUST BE POSITIONED TO ENSURE THAT WATER DOES NOT FLOW INTO THE SWITCH OR CONTROL.
41. WHEN THE APPLIANCE IS LIKELY TO BE USED FOR AN EXTENDED PERIOD, CONTROLLER SHOULD BE ADJUSTED TO THE LOWEST SETTING FOR CONTINUOUS USE.
42. WHEN STORING THE APPLIANCE, ALLOW IT TO COOL DOWN BEFORE FOLDING.
43. **DO NOT** CREASE THE APPLIANCE BY PLACING ITEMS ON TOP OF IT DURING STORAGE.
44. THE INSTRUCTIONS FOR HEATING PAD SHALL STATE THE SUBSTANCE OF THE FOLLOWING:
    - THE APPLIANCE SHOULD NOT BE USED ON AN ADJUSTABLE BED OR IF THE APPLIANCE IS USED ON AN ADJUSTABLE BED,CHECK THAT THE BLANKET AND CORD **DO NOT** BECOME TRAPPED OR TUCKED, FOR EXAMPLE IN HINGES.
45. THE PRODUCT CAN ONLY BE USED WITH THIS CONTROLLER.

CORRECT DISPOSAL



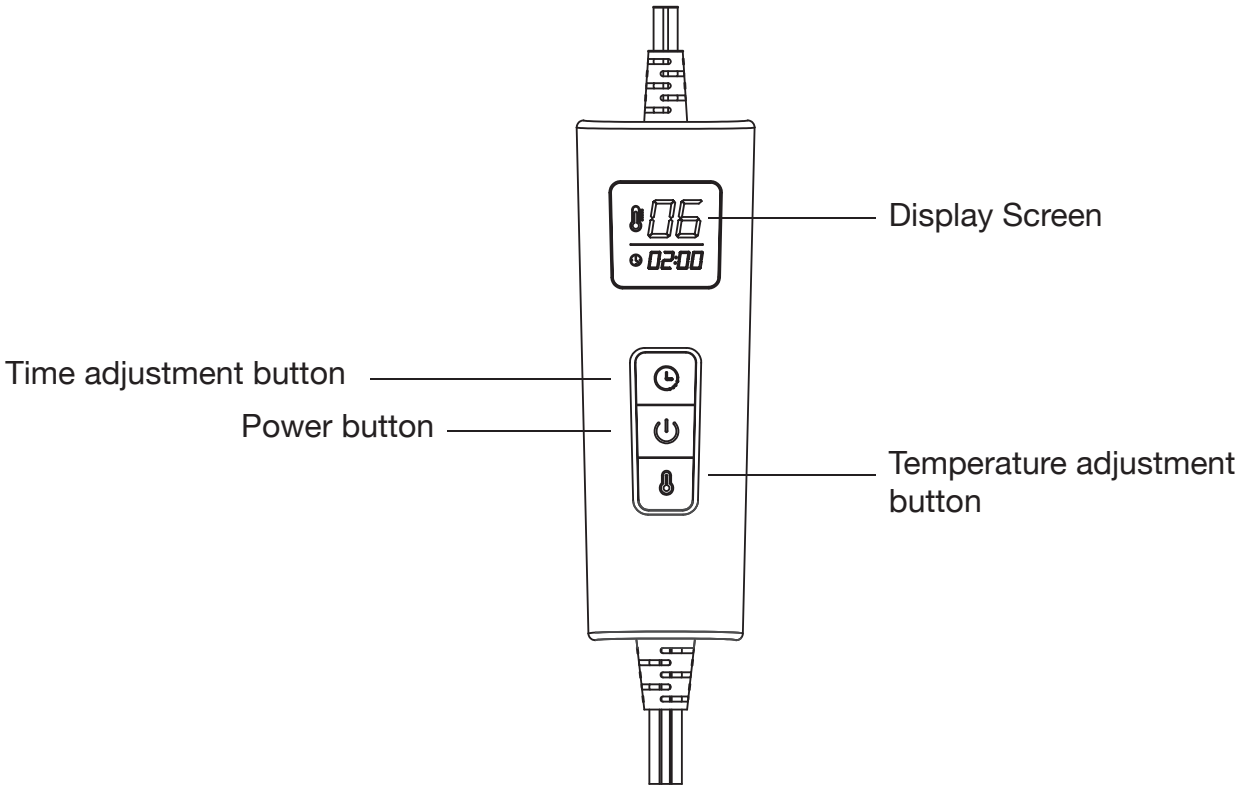
This marking indicates that this product should not be disposed of with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

QUESTIONS & ANSWERS

Problem	Cause	Solution
The product does not produce enough heat or does not work.	Heating products provide safe heat and protect consumers' skin within temperature range based on international safety standards, which helps avoid low temperature burns. Therefore, the temperature setting is for keeping warm instead of getting hot.	If you don't feel heat, you can fold the product and test it for 30 minutes to see whether it works or not (But please make sure that the product is placed flat without being folded for normal use). If you still can't feel the heat after the test, please contact our customer service.
The product does not work upon arrival.	There are existing product malfunctions.	When receiving the product, please take it out from the packaging and place it flat (do not fold). Check the coupler and main plug have been connected properly, then switch on to check whether the product works normally or not. For products unable to work normally, please contact our customer service.
The product does not heat uniformly.	The product is folded or the heating wire is coiled during use.	Please place the heating pad flat during use. The temperature of the body areas that contact the heating zones is higher than the areas do not, which is a normal phenomenon.
The product no longer works after being used for a period of time.	The product is not used or washed properly.	Please contact our customer service.

If the above suggestions could not solve the problem(s), this might result from the permanent switch-off protection via the safety system. In this case, please contact our customer service **1-800-387-8520**.

2. CONTROL PANEL



PRODUCT OPERATION GUIDE

1. Connect the product to the power supply, press the power button to turn on the product and heating level 1 will be activated by default, which would be displayed on the screen.
2. Press the heating button to choose heating level from level 1 to 6 which would be displayed on the screen.
3. The heating pad will switch off automatically after 2 hours of consistent use.
4. Press the power button to turnoff the product, and disconnect it from the power supply.

3. CLEANING AND MAINTENANCE

1. Before cleaning, always remove the main plug from the outlet first.
2. Disconnect the controller from the product.

CLEANING

1. Soak the product for 15 minutes in mild soap and cool water.
2. Machine wash on gentle cycle in water at 30°C for 5 minutes or hand wash.
3. Rinse with fresh, cool water.
4. Air dry only. **DO NOT** tumble dry.

WASHING INSTRUCTIONS

DO NOT DRY CLEAN.
DO NOT USE BLEACH.
DO NOT USE WRINGER.
DO NOT IRON YOUR HEATING PAD.

1. Disconnect the cord from pad by firmly pulling the control connector away from the pad connector. **DO NOT** pull by the cord.
2. Machine wash pad in cold water on gentle cycle or hand wash. Air dry or line dry only. Please **DO NOT** tumble dry.
3. **DO NOT** plug in pad and pad connector until they are completely dry.

MAINTENANCE

1. Store the product only after it cools down completely and it is dry completely.
2. Loop the cord loosely.
3. Store in an airy, dry environment.

⚠ 4. CAUTION

- **DO NOT** SUBMERGE THE CONTROLLER IN WATER. THE CONTROLLER MUST NEVER MAKE CONTACT WITH WATER OR OTHER LIQUIDS DIRECTLY. TO CLEAN THE CONTROLLER , USE A DRY, LINT-FREE CLOTH.
- **DO NOT** DRY CLEAN AS DRY CLEANING SOLVENTS MAY DAMAGE THE WIRES.
- **DO NOT** CHEMICALLY CLEAN (WITH BLEACH OR CLEANING FLUIDS).
- **DO NOT** USE A WRINGER.
- **DO NOT** USE CLOTHESPINS.
- **DO NOT** IRON OR WRING OUT.
- **DO NOT** USE MOTHBALLS OR SPRAYS OF ANY KIND.
- **DO NOT** RE-CONNECT OR USE UNTIL COMPLETELY DRY.
- **DO NOT** WASH THE CORD OR PUT THE CORD INTO WATER.
- PLEASE NOTE THAT FREQUENT WASHING OF THE PRODUCT HAS A NEGATIVE EFFECT.

STORAGE: If the product is not to be used for a long time, please disconnect the controller from it.
It is recommended to store in the original packaging.

WARNING: Make sure that the product has completely cooled down before folding,otherwise it might be damaged.
During storoge, do not place any objects on the folded product.

DISPOSAL: For eco-friendly reason, the product should be disposed of separately instead of being disposed of as unsorted municipal Waste at the end of its service life. Please dispose of properly at the local waste collection site.

1 YEAR WARRANTY

The BIOS Living™ Heating Pad has a 1 year limited warranty to be free of manufacturing defects in materials and workmanship under normal applications for 1 year of the original owner. If this product becomes inoperable due to defect, return the product with all component pieces and proof of purchase to the address listed below. This warranty does not cover any shipping/transport costs. This warranty does not apply if the product is subject to misuse, neglect, rough handling or damage.

Ship the unit prepaid and insured (at owners option) to:
Thermor Ltd.
Attn: Returns Department
16975 Leslie Street
Newmarket, ON L3Y 9A1
www.biosmedical.com
Email: support@biosmedical.com

C ETL US LISTED
Intertek
5027022
CONFORMS TO
UL STD. 130
CERTIFIED TO
CSA STD. C22.2 NO15

Paper
Papier

BIOS | Medical
MANUFACTURED BY/FABRIQUÉ PAR :
THERMOR LTD.
16975 LESLIE STREET
NEWMARKET, ON L3Y 9A1
MADE IN CHINA/FABRIQUÉ EN CHINE
WWW.BIOSMEDICAL.COM
100% Canadian Owned & Operated
Propriétaire-exploitant canadien à 100 %